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Instructions for replacing a workstation to work on a network with ReportWare's Secure Dance Dollar System Version 9 (the current version, as of January, 2011):

This installation assumes you have a Mac OS X, Windows 2003, or 2008 Server which hosts ReportWare's files, with various Windows client computers. Windows Client computers must be running Windows XP or later, with current Microsoft service packs installed.

You should have a shared directory on your Server called RWUtils (or something similar), which you should access across the network to obtain the files described below. In a normal installation, this directory contains everything you need to set up a workstation.

SETUP CLIENT COMPUTERS:

1. Install FileMaker Pro 9 on the client computer using the Setup.exe file in \FMP9VLA\Files (File name and path may vary). When prompted, set the user name as the name of the station (for example, "Cashier", "DJ", etc.); leave the Company "ReportWare, Inc."; use the installation code already loaded in this screen. Run the updater located in \FileMaker Pro xxx updater (the actual folder name will vary, according to which version update has been released most recently).
2. From the shared Plug ins subdirectory, copy all contents and paste them into the FileMaker extensions subdirectory at "C:\Program Files\FileMaker\FileMaker Pro 9\Extensions\". Next, from this directory, cut and paste (move) the files called TroiPay.txt and server.pem and move them up one level, to "C:\Program Files\FileMaker\FileMaker Pro 9\" You will be asked if you want to overwrite server.pem. Do so and give permission in various Windows warning screens.
3. Copy the !Clickme file onto the local C drive (you may place it anywhere) and create shortcuts to it to be used to launch the program. You may name the shortcuts whatever you like. If you have difficulties launching from this file for any reason, you may also copy this file from any other workstation upon which it's located and working; just be sure it's not in use when you copy it.
4. Create a new folder at the root of your C:\ drive and call it "RWTemp". This folder is used to hold some data exchange and output files from ReportWare.
5. Install the font called Code39S1 which is located in the Utility Files folder.
6. At the guest computer, double click the Clickme.FP7 file and click the Main Menu button. It should find the Menu file and bring up the log on screen. If it does so, the installation is successful. Logging on is not necessary.
7. Install drivers for any printers you will use with ReportWare, whether 3" receipt printers or laser printers. Be sure to use the manufacturers' latest driver builds. Some drivers are provided on your installation CD in \ThirdPartyDrivers\, for use if you don't have a handy Internet connection to download from the Manufacturers' Websites. Print test pages to ensure these work properly.

Note: Workstations must be running Windows XP, or later and you must log in as Administrator to perform this installation. After completing it, you should log on to each workstation as an ordinary user and launch FileMaker Pro. From the Edit Pulldown Menu, select application preferences and choose your networking protocol of TCP/IP. Type in the host name. Exit FileMaker to have network settings completed. Each user under Windows XP or later has their own networking settings in Windows, which are not passed between users.

Some anti-virus programs and Windows firewall may attempt to block data exchange from FileMaker Pro. You must allow FileMaker Pro to pass through these. Some computers will attempt to block FileMaker's data execution. This usually manifests itself by having the program launch, then immediately close. If this happens, right-click on My Computer from the desktop and select properties. Next (depending on your version of Windows) click Advanced System Settings>Advanced>Settings>Data Execution Prevention. If the radio button is in the "Turn On DEP for all programs..." position, you must either switch to the "Turn on DEP for essential Windows programs..." setting, or else add FileMaker Pro to the exception list.

If you are using biometrics or ReportWare's internal credit card authorization routines, other installation steps will be needed. See our separate instruction for setting up biometrics.

The above steps will complete software installation for a workstation. Next, you should set up your program preferences and workstation settings as described in your ReportWare manual. Be sure your new workstation has a printer installed and working properly.

Please call ReportWare anytime at 800-666-4855 or 888-737-9273 with any questions.